**PHILANI KEMELE**

**DESKTOP SUPPORT**

Currently residing @ KwaMashu | [philanikemele23@gmail.com](mailto:philanikemele23@gmail.com) | 067 660 7194

**EXPERIENCE:**

* **BeSpoke International Group**
* Mount Edgecombe
* April 2023 – August 2023
* Customer Service Agent as well as Floor and Desktop Support
* Matalan (UK Campaign)
* Reason for leaving: To work with Defence Intelligence of the SANDF on cryptography for on-field operatives. *[CLASSIFIED]*
* **uConnect (Mobile Virtual Network Operator – MVNO)**
* Hillcrest
* December 2022 – March 2023
* Software Developer (Advanced)
* 3 month contract (short term position)
* Bulk Mailing Automation project (Node-Red, MongoDB, Postman, JavaScript)
* Full Stack Software Development
* Also assisted with Administration work
* App Testing (UAT)
* Customer Service as well
* **Capita**
* Umhlanga
* November 2021 – September 2022
* Customer Service Advisor
* O2 Mobile (UK Campaign)
* Reason for leaving: Relocation to Cape Town to join an Advanced Software Development bootcamp.
* **CurioSoft**
* Remote
* 1 Year (internship)
* Software Developer (Intermediate - Java)
* **CCI**
* Umhlanga
* January 2020 – October 2020
* Customer Service Representative
* Troubleshooting
* Altice Optimum (USA Campaign)
* Reason for leaving: Education (To pursue a Computer Science degree with Richfield Graduate Institute of Technology)
* **Magaye Internet Cafe**
* Hammarsdale Junction/Mall (Unit 2)
* December 2017 – December 2018
* Manager (ran all operations single-handedly)
* Web Development (HTML, CSS & JavaScript)

**EDUCATION:**

* **Richfield Graduate Institute of Technology**
* Class of 2019
* NQF Level 4 Certificate (matric equivalent)
* Information Technology (Technical Support)
* Student Number: 144830
* SAQA ID: 78964
* **Google Developers Launchpad**
* Year 2022
* Certificate of Completion
* HTML
* Certificate ID: 1650618060937
* **SimpliLearn**
* Year 2025
* Certificate of Completion
* Machine Learning
* Certificate Code: 7740192
* **SimpliLearn**
* Year 2025
* Certificate of Completion
* Natural Language Processing & Text Mining
* Certificate Code: 7740356

**PROJECTS:**

* **GitHub -** <https://parablesandplatters.github.io/parablesplatters/>

**LANGUAGES:**

* **ENGLISH (FLUENT); ISIZULU (NATIVE)**

**SKILLS & MORE:**

* **Exceptionality with the computer**
* **I can weave and develop intricate designs of computer code that bendeth absoluteth to my will. I can make the computer do anything, and I know everything about it. Computer Science Is indeed my Forte**
* **My Skills range from the command-line interface to the root directory of the Operating System and beyond… feeling like counting me in yet?**
* **I can also talk to customers and people in general. I excel in interactions**
* **I have empathy in my manner of approach, as I am with my tone, pitch, and range**
* **For Troubleshooting, I have what you call Robust-Precise Problem-Solving**
* **I know Microsoft Office in-and-out**
* **Artificial Intelligence expert**
* **I am uncommon amongst uncommon people – David Goggins**
* **Hire me and you will not regreteth a thing**
* **Deep knowledge of Aviation & Aerodynamics**
* **I have a vast tech-stack (MongoDB, Postman, Sublime, VS Code, Git, GitHub)**
* **Batch Scripting**
* **Cryptography**

*Last updated: 2025/02/14*